

SAGE ALERTING SYSTEMS

Spanish Language CAP Alert Handling Updated to Correct es-US Language Tag

IMPORTANT NOTE: The correct language tag syntax has changed as of firmware version 89.30. The syntax described in this task sheet should be used, and you should disregard any previous task sheet.

Multilingual Support

The Sage Digital ENDEC 3644 supports Spanish-language alert audio and text crawl output. Alerts received from CAP sources may contain separate blocks of information for English and Spanish, and the ENDEC can automatically pick which one to use.

The following configuration steps will enable your ENDEC to play Spanish-language audio when included with an alert, as will be the case with FEMA's regional NPT tests.

Language Tag

Specify that you want to carry the Spanish audio by typing the following abbreviation into the Language Tag field:

es-US,*en-US

This will cause the ENDEC to attempt to find and use the Spanish information block and relay the alert in Spanish; if no Spanish block is present in the alert, the English block will be used and the alert will be relayed in English.

After setting the Language Tag, do not click the "Save This CAP Server" button – simply save the settings file and use the Restore Settings page of the ENDEC's web interface to upload the settings file to the ENDEC. The ENDEC will process the file and reboot, at which time the new setting will be in effect.

Note that the Language Tag applies to alerts received from all CAP servers you have listed on the CAP tab of your settings, not just the FEMA IPAWS server. Relaying an alert in one language or the other does, of course, depend on an information block for that language being included in the alert when it was originated.

IMPORTANT: Language Tag applies only to alerts received from CAP sources and does not affect alerts received from RF sources.

If you require assistance or Spanish text-to-speech capability, contact support@sagealertingsystems.com.

